



Craigieburn Community Hospital CCC meeting summary

3 March 2022

Community Consultative Committees (CCC) meetings provide a forum for the local community to participate in the planning and design of their community hospital. Meetings provide the mechanism through which community views are heard, emerging issues are monitored, and concerns and priorities of the community are voiced.

This report provides a summary of the feedback we received at the Craigieburn Community Hospital Community Consultative Committee online meeting held on 3 March 2022.

Session summary

This design workshop was the fourth meeting for the Craigieburn CCC.

VHBA updated the CCC on the status and progress of the Craigieburn Community Hospital. Project architects, Design Inc, then led the group into a design workshop and presented the design vision and guiding principles for this project. The architects shared conceptual designs and examples and sought feedback from the CCC on the 'look and feel' of the community hospital, with a focus on patient, visitor and staff areas. These areas included:

- the facade and main entry
- internal colour palettes, materials and textures; and
- the external environment, green spaces and outdoor areas.

Who attended?

Co-Chairs: representatives from Ros Spence MP and Sheena Watt MP's offices

CCC members: representatives from Northern Health, DPV Health and local community members

Project team: representatives from Victorian Health Building Authority (Delivery, Communications and Engagement); Design Inc (project architects).

Community feedback

Design priorities (identified by the community)	What we heard
Cultural inclusion 	<ul style="list-style-type: none">• Include quiet spaces that can be used for prayer – it is important to have the facilities for Craigieburn’s multi-faith communities• Engage with First Nations communities on interior design and ensure local Indigenous cultural heritage is reflected• Incorporate Indigenous planting to recognise the restorative effect of connections to land• Consider featuring artwork made by local Indigenous artists• Prioritise cultural safety• Consider conducting a cultural values study on the area
Accessibility and wayfinding 	<ul style="list-style-type: none">• Create safe, outdoor waiting areas away from the bustling hospital environment for patients, staff and visitors to relax• Present clear, easy-to-understand signage in key locations• Incorporate sensory-safe spaces in the interiors and the landscaping to reduce anxiety and stress for people with sensory differences• Ensure healing and restorative spaces are accessible for older patients and people living with a disability• Provide adequate disability car parks and undercover drop-off areas
Future proofing 	<ul style="list-style-type: none">• Consider how materials used in exterior spaces will weather over time• Ensure planting and landscaping can be easily maintained• Install larger signage that can be seen from the road to raise awareness of the community hospital• Include a right-hand turn on Lygon Drive so people from the south of Craigieburn can easily access the facility• Consider how the Craigieburn Road duplication will affect traffic during construction of the community hospital
Connection to nature 	<ul style="list-style-type: none">• Incorporate a small water feature if possible – the sound of running water is calming• Provide external, undercover seating for the autumn and winter months• Soften the look of large concrete walls with greenery and hanging vines
Safety and privacy 	<ul style="list-style-type: none">• Provide sufficient lighting and clear lines of sight to entrances and the car park to ensure patient and staff safety• Ensure the security presence is visible and has oversight
Welcoming spaces 	<ul style="list-style-type: none">• Use natural timbers, warm tones, open spaces and indoor plants to create a warm, therapeutic environment• Avoid white walls where possible