



Torquay Community Hospital CCC meeting summary

15 March 2022

Community Consultative Committees (CCC) meetings provide a forum for the local community to participate in the planning and design of their community hospital. Meetings provide the mechanism through which community views are heard, emerging issues are monitored, and concerns and priorities of the community are voiced.

This report provides a summary of the feedback we received at the Torquay Community Hospital Community Consultative Committee online meeting held on 15 March 2022.

Session summary

This design workshop was the second meeting for the Torquay CCC.

VHBA updated the CCC on the status and progress of the Torquay Community Hospital. Project architects, HDR, then led the group into a design workshop and presented the design vision and guiding principles for this project. The architects shared conceptual designs and examples and sought feedback from the CCC on the 'look and feel' of the community hospital, with a focus on patient, visitor and staff areas. These areas included:

- the facade and main entry
- internal colour palettes, materials and textures; and
- the external environment, green spaces and outdoor areas.

Who attended?

Chairs: Darren Cheeseman MP

CCC members: representatives from Barwon Health, Surf Coast Shire and local community members

Project team: representatives from Victorian Health Building Authority (Delivery, Communications and Engagement); HDR (project architects).

Community feedback

Design priorities (identified by the community)	What we heard
Connection to nature 	<ul style="list-style-type: none">• Include an outdoor space for rehabilitation sessions, such as a walking trail/ paths, that could enable physiotherapists to work with patients learning how to walk again• Use landscaping and vegetation to soften the entry from the roundabout – set the hospital back in a well-planted environment• Restore some of the trees that were lost in the roundabout’s construction• Design light, open spaces that will bring nature inside• Plant greenery around the car park to produce shade and reduce the ‘heat island’ effect• Provide undercover seating outside for shelter from the weather
Local character 	<ul style="list-style-type: none">• Design should reflect the local landscape – incorporate materials and colours of the sea (blues and greens) or the local limestone with rusty iron lines• Needs to be timeless – the location is an iconic corner of Torquay
Cultural inclusion 	<ul style="list-style-type: none">• Engage with First Nations communities on interior design and ensure local Indigenous cultural heritage is reflected• Recognise the cultural significance of the Grasstree Park Nature Reserve, which is opposite the community hospital site
Welcoming spaces 	<ul style="list-style-type: none">• Use natural materials and warm colours to create a homely, non-clinical environment that doesn’t look like a hospital• Create quiet, reflective areas away from the bustling hospital environment for patients, staff and visitors to unwind• Ensure the entrance is easy to find and clearly signposted
Privacy 	<ul style="list-style-type: none">• Consider positioning the building further back on the block of land to allow for some buffer from the road• Include an alternative entry that offers some privacy for those who would like discreet access
Environmental sustainability 	<ul style="list-style-type: none">• Reflect on the building’s carbon footprint• Explore possibilities for renewable energy